



# Raptim Travel >>> Key Travel

## New name. Same dedicated service.

By combining scale, capabilities, and shared values of compassion and service, we can help more people travel to do good. We aim to be even more impactful in reducing travel cost and complexity for our customers, so that they can direct their resources and energy more efficiently to their mission.

### > What's not changing?

- The level of service you receive.
- The company's values – compassion is always our priority.
- The availability of humanitarian fares with added flexibility.
- Your organization's set up: traveler profiles will transfer to Key Travel's systems.

### > Whats changing?

- **The Brand - from Raptim Travel to Key Travel:** the look and feel of invoices, confirmations, and other documents. See below for an example of the brand change.
- **24 hour support number:** for 24/7 emergency support, call +1 (646) 289-6808. You will find this number on your Key Travel e-ticket itinerary.
- **Team email address:** Please use the [wepartner.na@keytravel.com](mailto:wepartner.na@keytravel.com) for all new bookings.



**KEY TRAVEL**

Out of Hours Emergency Support:  
**+1 (646) 289 6808**

**Itinerary Summary**

Reference: XXXXXX  
Traveler Name: JANE DOE

Issue Date: 27 Jan 2019  
Issuing Airline: XXXXXXXX  
Ticket Number: XXX-XXXXXXX

Flight No	Departs	From	To	Arrives	Class	Bags	Operated By	Airline Ref.
UA 282	12 Feb 2019 07:30 AM	Newark Liberty International, Newark (EWR) Terminal: C	Denver International, Denver (DEN) Terminal: 1	12 Feb 2019 10:12 AM	Economy (Q)	0 Bag(s)	United Airlines	XXXXXX
UA 314	12 Feb 2019 06:00 PM	Denver International, Denver (DEN)	Newark Liberty International, Newark (EWR) Terminal: C	12 Feb 2019 11:31 PM	Economy (Q)	0 Bag(s)	United Airlines	XXXXXX



If you have any questions, please email [sales.ca@keytravel.com](mailto:sales.ca@keytravel.com).